

**Table 4-10**  
**Absence rates for full-time employees by sex and industry — Service-producing**

|                                | Incidence |                             |                                           | Inactivity rate |                             |                                           | Days lost per worker in year |                             |                                           |
|--------------------------------|-----------|-----------------------------|-------------------------------------------|-----------------|-----------------------------|-------------------------------------------|------------------------------|-----------------------------|-------------------------------------------|
|                                | Total     | Illness<br>or<br>disability | Personal<br>or family<br>responsibilities | Total           | Illness<br>or<br>disability | Personal<br>or family<br>responsibilities | Total                        | Illness<br>or<br>disability | Personal<br>or family<br>responsibilities |
|                                | percent   |                             |                                           |                 |                             |                                           | days                         |                             |                                           |
| <b>Both sexes <sup>1</sup></b> |           |                             |                                           |                 |                             |                                           |                              |                             |                                           |
| 1998                           | 5.7       | 4.3                         | 1.3                                       | 3.1             | 2.6                         | 0.5                                       | 7.7                          | 6.5                         | 1.2                                       |
| 1999                           | 6.0       | 4.5                         | 1.5                                       | 3.2             | 2.7                         | 0.5                                       | 8.0                          | 6.6                         | 1.3                                       |
| 2000                           | 6.4       | 4.8                         | 1.5                                       | 3.2             | 2.6                         | 0.5                                       | 7.9                          | 6.6                         | 1.3                                       |
| 2001                           | 7.1       | 5.3                         | 1.7                                       | 3.4             | 2.8                         | 0.6                                       | 8.5                          | 7.0                         | 1.5                                       |
| 2002                           | 7.9       | 5.7                         | 2.1                                       | 3.6             | 2.9                         | 0.7                                       | 9.1                          | 7.3                         | 1.7                                       |
| 2003                           | 7.6       | 5.6                         | 2.0                                       | 3.7             | 3.0                         | 0.7                                       | 9.2                          | 7.5                         | 1.7                                       |
| 2004                           | 7.7       | 5.6                         | 2.1                                       | 3.7             | 3.0                         | 0.7                                       | 9.2                          | 7.5                         | 1.7                                       |
| 2005                           | 8.4       | 6.2                         | 2.2                                       | 3.9             | 3.2                         | 0.7                                       | 9.8                          | 7.9                         | 1.9                                       |
| 2006                           | 8.3       | 6.0                         | 2.4                                       | 3.9             | 3.0                         | 0.9                                       | 9.8                          | 7.6                         | 2.2                                       |
| 2007                           | 8.9       | 6.4                         | 2.5                                       | 4.1             | 3.3                         | 0.8                                       | 10.3                         | 8.2                         | 2.1                                       |
| 2008                           | 8.9       | 6.3                         | 2.6                                       | 4.1             | 3.2                         | 0.9                                       | 10.2                         | 8.0                         | 2.2                                       |
| <b>Males</b>                   |           |                             |                                           |                 |                             |                                           |                              |                             |                                           |
| 1998                           | 4.7       | 3.5                         | 1.1                                       | 2.6             | 2.2                         | 0.4                                       | 6.4                          | 5.4                         | 1.0                                       |
| 1999                           | 4.8       | 3.6                         | 1.2                                       | 2.5             | 2.1                         | 0.4                                       | 6.3                          | 5.3                         | 1.0                                       |
| 2000                           | 5.2       | 3.9                         | 1.3                                       | 2.6             | 2.1                         | 0.4                                       | 6.4                          | 5.3                         | 1.1                                       |
| 2001                           | 5.9       | 4.4                         | 1.5                                       | 2.9             | 2.4                         | 0.5                                       | 7.2                          | 6.0                         | 1.2                                       |
| 2002                           | 6.5       | 4.6                         | 1.9                                       | 3.0             | 2.4                         | 0.6                                       | 7.5                          | 5.9                         | 1.6                                       |
| 2003                           | 6.3       | 4.5                         | 1.7                                       | 3.1             | 2.5                         | 0.6                                       | 7.7                          | 6.2                         | 1.5                                       |
| 2004                           | 6.5       | 4.6                         | 1.9                                       | 3.1             | 2.4                         | 0.6                                       | 7.6                          | 6.0                         | 1.6                                       |
| 2005                           | 7.2       | 5.2                         | 1.9                                       | 3.4             | 2.7                         | 0.7                                       | 8.4                          | 6.8                         | 1.7                                       |
| 2006                           | 7.0       | 4.9                         | 2.1                                       | 3.3             | 2.5                         | 0.8                                       | 8.3                          | 6.3                         | 2.0                                       |
| 2007                           | 7.5       | 5.2                         | 2.3                                       | 3.4             | 2.6                         | 0.8                                       | 8.6                          | 6.5                         | 2.1                                       |
| 2008                           | 7.4       | 5.1                         | 2.4                                       | 3.4             | 2.6                         | 0.8                                       | 8.5                          | 6.4                         | 2.1                                       |
| <b>Females <sup>1</sup></b>    |           |                             |                                           |                 |                             |                                           |                              |                             |                                           |
| 1998                           | 6.6       | 5.1                         | 1.5                                       | 3.6             | 3.0                         | 0.6                                       | 9.1                          | 7.6                         | 1.5                                       |
| 1999                           | 7.1       | 5.4                         | 1.8                                       | 3.9             | 3.2                         | 0.7                                       | 9.7                          | 8.0                         | 1.6                                       |
| 2000                           | 7.5       | 5.7                         | 1.7                                       | 3.8             | 3.2                         | 0.6                                       | 9.4                          | 7.9                         | 1.5                                       |
| 2001                           | 8.2       | 6.2                         | 2.0                                       | 3.9             | 3.2                         | 0.7                                       | 9.8                          | 8.0                         | 1.8                                       |
| 2002                           | 9.2       | 6.8                         | 2.4                                       | 4.3             | 3.5                         | 0.8                                       | 10.7                         | 8.7                         | 1.9                                       |
| 2003                           | 8.8       | 6.6                         | 2.2                                       | 4.3             | 3.5                         | 0.8                                       | 10.7                         | 8.8                         | 1.9                                       |
| 2004                           | 8.8       | 6.6                         | 2.2                                       | 4.3             | 3.6                         | 0.7                                       | 10.8                         | 8.9                         | 1.9                                       |
| 2005                           | 9.6       | 7.1                         | 2.5                                       | 4.5             | 3.6                         | 0.8                                       | 11.2                         | 9.1                         | 2.0                                       |
| 2006                           | 9.5       | 6.9                         | 2.6                                       | 4.5             | 3.5                         | 1.0                                       | 11.3                         | 8.9                         | 2.4                                       |
| 2007                           | 10.2      | 7.6                         | 2.6                                       | 4.8             | 3.9                         | 0.8                                       | 12.0                         | 9.9                         | 2.1                                       |
| 2008                           | 10.2      | 7.4                         | 2.8                                       | 4.7             | 3.8                         | 0.9                                       | 11.8                         | 9.5                         | 2.2                                       |

1. Data from 1987 to 1996 include maternity leave.