

Table 20-1
Repair, maintenance and personal services — Balance sheet and income statement

	Third quarter 2012	Fourth quarter 2012	First quarter 2013	Second quarter 2013	Third quarter 2013
millions of dollars					
Balance sheet					
Total assets	28,803 ^B	28,781 ^A	29,011 ^A	28,631 ^A	28,716 ^A
Cash and deposits	3,769	3,753	4,013	3,712	3,751
Accounts receivable and accrued revenue	3,894	3,983	3,905	3,896	3,926
Inventories	2,833	2,914	2,988	3,016	3,045
Investments and accounts with affiliates	4,385	4,268	4,164	4,032	4,029
Portfolio investments	1,585	1,579	1,800	1,801	1,793
Loans	361	357	356	354	354
Mortgage	170	170	170	169	169
Non-mortgage	191	187	186	186	185
Allowance for losses on investments and loans	0	0	0	0	0
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	8,617	8,559	8,508	8,655	8,705
Other assets	3,358	3,370	3,277	3,164	3,113
Total liabilities	17,717	17,511	17,669	17,560	17,216
Deposits	0	0	0	0	0
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities	4,288	4,391	4,411	4,373	4,417
Loans and accounts with affiliates	6,222	6,235	6,056	5,902	5,883
Borrowings	5,166	5,152	5,511	5,604	5,648
Loans and other borrowings	4,073	4,066	4,422	4,465	4,519
Bankers' acceptances and paper	36	35	40	34	33
Bonds and debentures	351	351	350	348	348
Mortgages	707	701	699	757	748
Future income tax	-62	-134	-50	-33	-20
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	2,103	1,867	1,741	1,713	1,288
Total, equity	11,086	11,270	11,342	11,071	11,500
Share capital	1,871	1,917	2,108	2,131	2,134
Unitholders' equity	0	0	0	0	0
Liability to policyholders	0	0	0	0	0
Contributed surplus and other	1,042	1,152	1,114	1,127	1,145
Accumulated other comprehensive income	1	6	-12	-19	-13
Retained earnings	8,172	8,196	8,131	7,832	8,234
Income statement					
Operating revenue	8,710 ^B	9,121 ^B	8,757 ^A	8,967 ^B	9,108 ^B
Sales of goods and services	8,446	8,848	8,481	8,690	8,829
Insurers' premiums	0	0	0	0	0
Annuity considerations	0	0	0	0	0
Interest revenue, operating	0	0	0	0	0
Dividend revenue, operating	0	0	0	0	0
Gains or losses on sale of securities and other assets	0	0	0	0	0
Other operating revenue	264	272	276	278	278
Operating expenses	8,076	8,515	8,153	8,333	8,457
Depreciation, depletion and amortization	278	275	270	275	278
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating	0	0	0	0	0
Other operating expenses	7,797	8,240	7,883	8,059	8,179
Operating profit or loss	634	606	604	634	650
Interest and dividend revenue	44	44	41	43	44
Interest expense on borrowing	103	105	99	105	106
Gains or losses	30	74	36	33	33
Profit before income tax	603	617	580	603	619
Income tax	124	155	107	121	126
Equity in affiliates' earnings	6	6	6	6	6
Profit before extraordinary gains	485	468	479	487	499
Extraordinary gains or losses	0	0	0	-3	0
Net profit	485	468	479	484	499
Other comprehensive income	2	0	21	-2	2
Comprehensive income	487	468	500	482	500

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.
- Figures may not add due to rounding.