

Aviation

Air Fares, Canadian Air Carriers, Level I

2013



Highlights

- In 2013, combined domestic and international air fares averaged \$249.00, up 0.2% from \$248.60 in 2012. This increase was mainly a result of year-over-year increases in the second and third quarters. The average domestic air fare paid by passengers was \$190.80 in 2013, down 0.7% from \$192.20 the previous year. The average international air fare increased slightly (+0.3%) from \$321.50 in 2012 to \$322.60 in 2013.
- In 2013, 97.1% of passengers on domestic and international scheduled flights flew on discount fares, up 0.4 percentage points from 96.7% in 2012. The proportion of domestic passengers on discount fares was also 97.1%, up 1.2 percentage points from 95.9% the previous year. On international flights, the share of passengers flying on discount fares fell 0.7 percentage points to 97.0%.
- In terms of passenger-kilometres, the proportion of domestic discount travel increased for the first time since 2010 to 97.3%, up 1.5 percentage points from 2012. The share of international discount travel decreased 0.7 percentage points from the previous year to 97.8% in 2013.
- In 2013, average domestic air fares declined across 8 of the 10 selected Canadian cities of enplanement compared to 2012. Toronto remained the city with the highest average domestic air fare (\$214.40), while Ottawa posted the lowest average domestic air fare (\$178.60). During this period, year-over-year decreases ranged from 0.1% in Calgary and Halifax to 7.1% in Ottawa. Winnipeg (+5.0%) and Edmonton (+2.3%) were the only cities of enplanement to report an increase. Toronto, Vancouver and Winnipeg posted average domestic air fares above the national average (\$190.80).

Analysis

Average air fares¹

The airline industry continued to see increased demand for air travel in 2013 for the fourth consecutive year. During this period, the average air fare (domestic and international, on a coupon origin-destination basis) paid by passengers was \$249.00, up 0.2% from \$248.60 in 2012. The level reached in 2013 was mainly a result of year-over-year increases in the second and third quarters.

The average domestic air fare paid by passengers was \$190.80 in 2013, down 0.7% from \$192.20 in 2012. This ended the upward trend observed between 2010 and 2012.

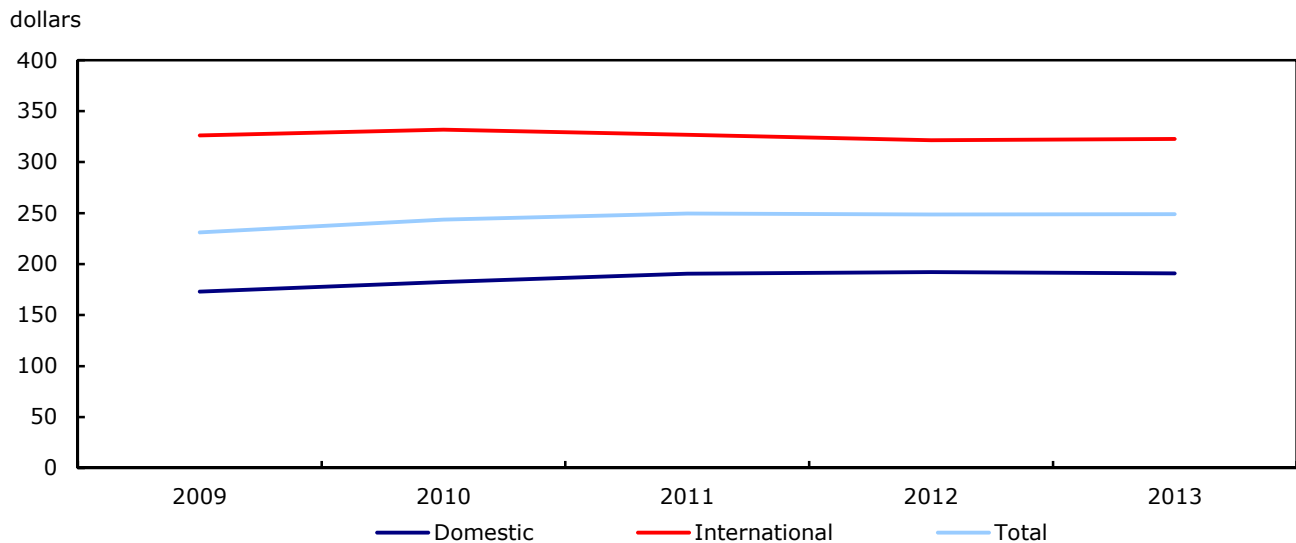
The average international air fare was \$322.60 in 2013, up 0.3% from \$321.50 in 2012.

As can be seen in Chart 1 below, the average domestic air fare in 2013 returned to the same level reached in 2011. One factor that may explain the situation is the aggressive and competitive nature of the airline industry—substantial price competition from Canadian low-cost carriers translated into limited ability for the major airlines to increase fares. Furthermore, the growth and competitiveness of Internet distribution channels have pushed air carriers to more aggressively price their products to cost-conscious travellers.

In the international sector, the average air fare rose for the first time since 2010, though it remained below the level reached in 2009. Although there was increased and intense competition amongst Canadian and foreign carriers in international markets, increased traffic and the favourable impact of a weakened Canadian dollar in most European markets are among the factors that may have contributed to the increase in the international fares.

Chart 1

Average air fares — All fares, by sector, 2009 to 2013



1. Average air fares are calculated for each flight stage. When the passenger boards the aircraft at one airport and departs the aircraft at another airport, this is considered a flight stage. These fares do not include the Goods and Services Tax, air transportation taxes or user fees such as airport fees or fuel surcharges.

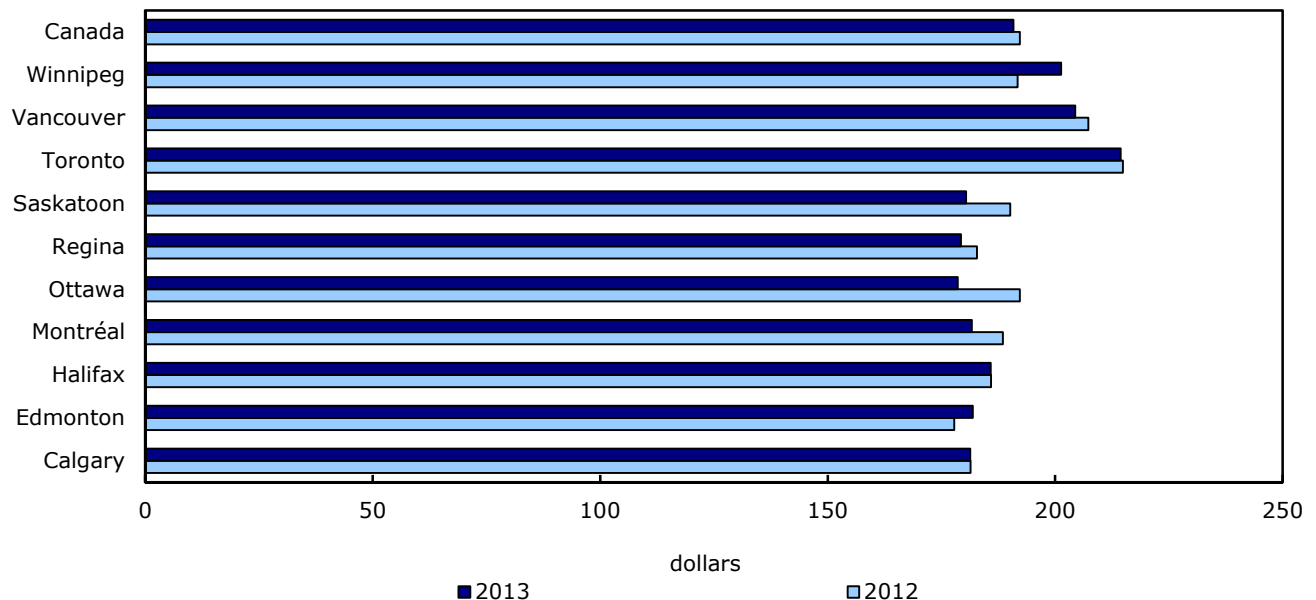
Average domestic air fares at the city level

In 2013, average domestic air fares decreased across 8 of the 10 selected Canadian cities of enplanement compared to 2012. During this period, year-over-year decreases ranged from 0.1% in Calgary and Halifax to 7.1% in Ottawa. Toronto remained the city with the highest average domestic air fare (\$214.40), followed by Vancouver (\$204.40) and Winnipeg (\$201.30), while Ottawa posted the lowest average domestic air fare (\$178.60). Higher fares in Toronto can be partly explained by the fact that more long-haul flights—which are more expensive—leave from Toronto's Pearson International Airport.

As shown in Chart 2 below, Toronto was the only selected eastern Canadian city of enplanement to register an average domestic air fare above the national level (\$190.80) in 2013. During the same period, Vancouver and Winnipeg were the only selected western Canadian cities of enplanement to register an average fare above the national level.

Chart 2

Average domestic fares for selected eastern and western Canadian cities of enplanement, 2012 and 2013



For historical annual data at the city level, please refer to the CANSIM table 401-0004.

The air fare index is no longer included in this publication as of reference year 2012. However, this data series can be found in CANSIM table 329-0078.

Notes

The estimates are derived from a sample of flight coupons collected as part of the Fare Basis Survey. The estimates relate to the operations of major Canadian air carriers. For 2013, the air carriers included are the Canadian Level I carriers (Air Canada (including Air Canada rouge beginning in July 2013), Jazz, Air Canada's Canadian regional code-share partners, Air Transat and WestJet).

For purposes of statistical tabulations, fare codes reported by the air carriers are grouped by general fare type. These fare types are defined as follows:

- First class: The transportation of a passenger or passengers for whom premium-quality services (e.g. larger seats, complimentary bar) are provided.
- Business class: A fare level which is less expensive than first class and more expensive than the basic fare level. It includes different amenities (e.g. larger seats, advanced seat assignment).
- Economy: A basic fare level which is less expensive than first class but does not include the amenities (e.g. larger seats, complimentary bar) of the first class fare.
- Discount: A reduced fare usually subject to one or more travel restrictions, the price of which is usually calculated as a percentage reduction from the normal full fare. It includes various discount fares such as charter class, seat sales, advance purchase excursion and group.
- Other: Represents industry and agency discount fares, military as well as unknown fare codes.

The average fare is obtained by dividing the carriers' revenue by the passenger volume, as measured by coupon origin and destination.

The average domestic air fares are the average for all coupons originating in that city, for all domestic destinations. The level of average fares can be affected by changes in travel patterns, as well as prices.

Average air fares are base fares and they do not include the Goods and Services Tax, air transportation taxes or user fees such as airport fees or fuel surcharges.

Additional information on Fare Basis statistics can be obtained directly from the Aviation Statistics Centre. Tables are available in print form or in electronic format. For further information, please contact the Aviation Statistics Centre (telephone: 1-866-500-8400; Internet: aviationstatistics@statcan.gc.ca).

Statistical Tables

Table 1

Average fares, by sector and fare type group — Canadian air carriers, Level I¹ – Scheduled services

	Fare type group				
	Total	Business class	Economy	Discounted	Other
dollars					
Domestic					
2009	173.00	1,896.00	254.90	169.90	24.10 ^E
2010	182.50	2,005.70	258.90	179.20	F
2011	190.70	2,316.80	254.00	187.90	F
2012	192.20	2,474.70 ^E	283.80	188.10	F
2013 ^p	190.80	2,546.50	277.70 ^E	189.00	135.30
Short-haul					
2009	132.30	928.80 ^E	201.40	129.80	22.50 ^E
2010	140.20	896.40 ^E	198.50	137.90	F
2011	146.10	1,115.20 ^E	192.70	144.20	F
2012	145.40	1,481.70 ^E	216.10	142.50	F
2013 ^p	136.40	1,195.70 ^E	200.40 ^E	134.90	92.50
Long-haul					
2009	x	x	x	x	x
2010	218.30	2,129.80	305.70	214.20	F
2011	229.30	2,415.00	303.00	225.70	F
2012	233.00	2,593.80 ^E	338.10	228.00	F
2013 ^p	238.50	2,632.30	373.30 ^E	236.00	169.10
International					
2009	326.30	3,528.00	379.40	324.90	F
2010	331.80	3,505.40	376.60	328.20	F
2011	326.80	3,969.00	380.70	323.90	F
2012	321.50	3,804.30	360.30	319.10	F
2013 ^p	322.60	4,251.00	464.80 ^E	320.60	202.40
Domestic and international					
2009	231.20	3,160.80	278.40	229.70	F
2010	243.50	3,329.20	288.80	240.80	F
2011	249.70	3,597.80	289.80	247.50	F
2012	248.60	3,480.30	306.60	245.90	F
2013 ^p	249.00	3,761.40	346.50 ^E	247.00	176.30

1. From 2009 to 2013, the air carriers included are the Canadian Level I carriers, which are comprised of the Air Canada Family (Air Canada - including Air Canada rouge beginning in July 2013, Jazz and regional code-share partners), Air Transat and WestJet.

Note(s): Due to the confidentiality or the unreliability of data, the results for the fare type group "first class" cannot be disclosed.

All estimates shown above (except those marked with the codes E and F) have a coefficient of variation of less than 10% and can be considered reliable from a sampling point of view. An E indicates a coefficient between 10% and 25%. The estimates with a coefficient of variation greater than 25% cannot be released and are shown with the code F.

Estimates are subject to periodic revisions to reflect carrier updates and further refinement of the fare code assignment system.

Table 2
Distribution of passengers, by sector and fare type group — Canadian air carriers, Level I¹ – Scheduled services

	Fare type group			
	Business class	Economy	Discounted	Other
	percent			
Domestic				
2009	0	4.0	95.7	0.3
2010	0	4.0	95.9	0 ^E
2011	0	4.0	96.0	0 ^E
2012	0	4.1	95.9	0 ^E
2013 p	0	2.2 ^E	97.1	0.7
Short-haul				
2009	0 ^E	3.7	96.1	0.2 ^E
2010	0 ^E	3.8	96.1	0 ^E
2011	0 ^E	3.8	96.2	F
2012	0 ^E	3.9	96.1	0 ^E
2013 p	0 ^E	2.6 ^E	96.8	0.7
Long-haul				
2009	X	X	X	X
2010	0	4.2	95.8	0 ^E
2011	0	4.1	95.8	0 ^E
2012	0	4.2	95.8	F
2013 p	0	1.8 ^E	97.4	0.7
International				
2009	0	1.5	98.1	0.4
2010	0.1	2.0	97.9	0 ^E
2011	0	2.1	97.9	0 ^E
2012	0	2.2	97.7	0 ^E
2013 p	0	1.6 ^E	97.0	1.4
Domestic and international				
2009	0	3.0	96.6	0.3
2010	0	3.2	96.7	0 ^E
2011	0	3.2	96.8	0 ^E
2012	0	3.3	96.7	0 ^E
2013 p	0	1.9 ^E	97.1	1.0

1. From 2009 to 2013, the air carriers included are the Canadian Level I carriers, which are comprised of the Air Canada Family (Air Canada - including Air Canada rouge beginning in July 2013, Jazz and regional code-share partners), Air Transat and WestJet.

Note(s): Due to the confidentiality or the unreliability of data, the results for the fare type group "first class" cannot be disclosed.

All estimates shown above (except those marked with the codes E and F) have a coefficient of variation of less than 10% and can be considered reliable from a sampling point of view. An E indicates a coefficient between 10% and 25%. The estimates with a coefficient of variation greater than 25% cannot be released and are shown with the code F.

Estimates are subject to periodic revisions to reflect carrier updates and further refinement of the fare code assignment system.

Table 3
Distribution of passenger-kilometres, by sector and fare type group — Canadian air carriers, Level I¹ – Scheduled services

	Fare type group			
	Business class	Economy	Discounted	Other
	percent			
Domestic				
2009	0	4.1	95.5	0.3
2010	0 ^E	4.2	95.8	0 ^E
2011	0 ^E	4.1	95.8	0 ^E
2012	0 ^E	4.2	95.8	F
2013 ^p	0	1.9 ^E	97.3	0.8
Short-haul				
2009	0 ^E	4.3	95.6	0.2 ^E
2010	0 ^E	4.4	95.6	0 ^E
2011	0 ^E	4.3	95.7	F
2012	0 ^E	4.4	95.6	0 ^E
2013 ^p	F	2.8 ^E	96.5	0.7
Long-haul				
2009	X	X	X	X
2010	0 ^E	4.1	95.8	0 ^E
2011	0 ^E	4.1	95.9	0 ^E
2012	0 ^E	4.2	95.8	F
2013 ^p	0	1.7 ^E	97.5	0.8
International				
2009	0.1	1.0	98.5	0.5
2010	0.1	1.3	98.5	0.1 ^E
2011	0.1	1.4	98.6	0 ^E
2012	0	1.5	98.5	F
2013 ^p	0.1	1.2 ^E	97.8	1.0
Domestic and international				
2009	0	2.1	97.4	0.4
2010	0.1	2.3	97.6	0 ^E
2011	0	2.3	97.7	0 ^E
2012	0	2.3	97.6	0 ^E
2013 ^p	0	1.4 ^E	97.7	0.9

1. From 2009 to 2013, the air carriers included are the Canadian Level I carriers, which are comprised of the Air Canada Family (Air Canada - including Air Canada rouge beginning in July 2013, Jazz and regional code-share partners), Air Transat and WestJet.

Note(s): Due to the confidentiality or the unreliability of data, the results for the fare type group "first class" cannot be disclosed.

All estimates shown above (except those marked with the codes E and F) have a coefficient of variation of less than 10% and can be considered reliable from a sampling point of view. An E indicates a coefficient between 10% and 25%. The estimates with a coefficient of variation greater than 25% cannot be released and are shown with the code F.

Estimates are subject to periodic revisions to reflect carrier updates and further refinement of the fare code assignment system.

Table 4
Average domestic fares for selected cities of enplanement — Canadian air carriers, Level I¹ – Scheduled services

	2012	2013 ^P
	dollars	
Calgary	181.40	181.30
Edmonton	177.80	181.90
Halifax	185.90	185.80
Montréal	188.50	181.70
Ottawa	192.20	178.60
Regina	182.80	179.30
Saskatoon	190.10	180.40
Toronto	214.90	214.40
Vancouver	207.30	204.40
Winnipeg	191.70	201.30

1. For 2012 and 2013, the air carriers included are the Canadian Level I carriers, which are comprised of the Air Canada Family (Air Canada - including Air Canada rouge beginning in July 2013, Jazz and regional code-share partners), Air Transat and WestJet.

Note(s): All estimates shown above have a coefficient of variation of less than 10% and can be considered reliable from a sampling point of view. Estimates are subject to periodic revisions to reflect carrier updates and further refinement of the fare code assignment system.

Table 5
Average fares, by sector and fare type group — Canadian air carriers, Level I¹ – Scheduled services (quarterly)

	Fare type group				
	Total	Business class	Economy	Discounted	Other
dollars					
Domestic					
2012					
First quarter	190.00	2,382.90 ^E	266.00	186.70	F
Second quarter	191.60	2,431.20 ^E	277.60	187.60	F
Third quarter	192.10	2,605.40 ^E	293.20	187.50	F
Fourth quarter	195.10	F	294.60	190.70	F
2013 P					
First quarter	194.40	2,349.60 ^E	272.70 ^E	192.20	126.90
Second quarter	190.90	2,695.30 ^E	264.20 ^E	190.10	128.00
Third quarter	187.40	2,643.10	276.30 ^E	186.50	145.40
Fourth quarter	191.60	2,458.70 ^E	286.90 ^E	188.10	141.50
Short-haul					
2012					
First quarter	145.00	F	207.00	142.50	F
Second quarter	147.20	F	211.20	144.50	F
Third quarter	140.80	F	217.10	137.60	F
Fourth quarter	148.70	F	228.10	145.40	F
2013 P					
First quarter	141.30	F	195.10 ^E	139.80	90.50
Second quarter	139.70	F	210.20 ^E	138.70	88.10
Third quarter	130.50	F	216.10 ^E	129.50	94.40
Fourth quarter	134.50	1,040.60 ^E	194.20 ^E	132.30	98.80
Long-haul					
2012					
First quarter	235.30	2,476.80 ^E	323.80	231.20	F
Second quarter	229.50	2,476.10 ^E	328.80	224.50	F
Third quarter	229.00	2,775.10 ^E	342.70	223.60	F
Fourth quarter	240.30	F	354.40	234.90	F
2013 P					
First quarter	249.40	2,470.80 ^E	369.30 ^E	246.20	162.90
Second quarter	234.70	2,738.60 ^E	354.90 ^E	233.70	158.50
Third quarter	228.30	2,655.50	348.70 ^E	227.20	178.30
Fourth quarter	246.80	2,628.30 ^E	389.70 ^E	241.90	177.80
International					
2012					
First quarter	316.90	3,543.40 ^E	418.30	312.80	F
Second quarter	315.70	3,852.00 ^E	343.70	313.40	F
Third quarter	343.30	4,012.20 ^E	307.20	342.70	F
Fourth quarter	307.10	3,900.00 ^E	342.50	304.60	F
2013 P					
First quarter	304.00	4,013.30 ^E	467.90 ^E	299.80	219.30
Second quarter	321.00	4,347.10 ^E	451.10 ^E	320.40	189.60 ^E
Third quarter	358.30	4,634.40 ^E	506.40 ^E	357.80	165.50
Fourth quarter	307.00	4,007.00 ^E	461.40 ^E	302.80	206.90
Domestic and international					
2012					
First quarter	251.80	3,255.00 ^E	325.30	248.50	F
Second quarter	245.30	3,500.60 ^E	295.60	242.70	F
Third quarter	254.80	3,707.70 ^E	296.20	252.90	F
Fourth quarter	241.20	3,551.80 ^E	310.20	237.90	F

See notes at the end of the table.

Table 5 – continued

Average fares, by sector and fare type group — Canadian air carriers, Level I¹ – Scheduled services (quarterly)

	Fare type group				
	Total	Business class	Economy	Discounted	Other
dollars					
2013 p					
First quarter	249.00	3,578.20 ^E	368.10 ^E	245.40	197.50
Second quarter	247.10	3,832.70 ^E	330.10 ^E	246.30	164.20 ^E
Third quarter	258.30	4,038.70 ^E	309.50 ^E	257.90	153.80
Fourth quarter	240.60	3,578.40 ^E	342.60 ^E	237.10	175.90
percent change from 2012 to 2013					
Domestic					
First quarter	2.3	-1.4	2.5	2.9	F
Second quarter	-0.4	10.9	-4.8	1.3	F
Third quarter	-2.4	1.4	-5.8	-0.5	F
Fourth quarter	-1.8	F	-2.6	-1.4	F
Short-haul					
First quarter	-2.6	F	-5.7	-1.9	F
Second quarter	-5.1	F	-0.5	-4.0	F
Third quarter	-7.3	F	-0.5	-5.9	F
Fourth quarter	-9.5	F	-14.9	-9.0	F
Long-haul					
First quarter	6.0	-0.2	14.1	6.5	F
Second quarter	2.3	10.6	7.9	4.1	F
Third quarter	-0.3	-4.3	1.8	1.6	F
Fourth quarter	2.7	F	10.0	3.0	F
International					
First quarter	-4.1	13.3	11.9	-4.2	F
Second quarter	1.7	12.9	31.2	2.2	F
Third quarter	4.4	15.5	64.8	4.4	F
Fourth quarter	0.0	2.7	34.7	-0.6	F
Domestic and international					
First quarter	-1.1	9.9	13.2	-1.2	F
Second quarter	0.7	9.5	11.7	1.5	F
Third quarter	1.4	8.9	4.5	2.0	F
Fourth quarter	-0.2	0.7	10.4	-0.3	F

1. For 2012 and 2013, the air carriers included are the Canadian Level I carriers, which are comprised of the Air Canada Family (Air Canada - including Air Canada rouge beginning in July 2013, Jazz and regional code-share partners), Air Transat and WestJet.

Note(s): Due to the confidentiality or the unreliability of data, the results for the fare type group "first class" cannot be disclosed.

All estimates shown above (except those marked with the codes E and F) have a coefficient of variation of less than 10% and can be considered reliable from a sampling point of view. An E indicates a coefficient between 10% and 25%. The estimates with a coefficient of variation greater than 25% cannot be released and are shown with the code F.

Estimates are subject to periodic revisions to reflect carrier updates and further refinement of the fare code assignment system.

Table 6
Discount fare traffic, by sector — Canadian air carriers, Level I¹ – Scheduled services (quarterly)

	Passengers		Passenger-kilometres	
	2012	2013 ^p	2012	2013 ^p
	percent			
Domestic				
First quarter	96.1	96.3	96.1	96.5
Second quarter	95.8	97.8	95.7	98.0
Third quarter	95.8	98.2	95.6	98.3
Fourth quarter	95.9	95.9	95.8	96.0
Short-haul				
First quarter	96.2	96.0	95.7	95.7
Second quarter	96.1	97.3	95.6	97.1
Third quarter	96.0	98.0	95.5	97.8
Fourth quarter	96.1	95.7	95.6	95.3
Long-haul				
First quarter	96.1	96.5	96.1	96.7
Second quarter	95.6	98.2	95.7	98.2
Third quarter	95.6	98.4	95.6	98.4
Fourth quarter	95.8	96.1	95.8	96.2
International				
First quarter	97.4	94.7	98.0	95.6
Second quarter	97.9	97.4	98.7	98.3
Third quarter	98.4	99.0	99.1	99.4
Fourth quarter	97.2	96.9	98.0	97.7
Domestic and international				
First quarter	96.7	95.5	97.4	95.9
Second quarter	96.7	97.6	97.7	98.2
Third quarter	96.9	98.5	98.0	99.1
Fourth quarter	96.4	96.3	97.3	97.2

1. For 2012 and 2013, the air carriers included are the Canadian Level I carriers, which are comprised of the Air Canada Family (Air Canada - including Air Canada rouge beginning in July 2013, Jazz and regional code-share partners), Air Transat and WestJet.

Note(s): All estimates shown above have a coefficient of variation of less than 10% and can be considered reliable from a sampling point of view. Estimates are subject to periodic revisions to reflect carrier updates and further refinement of the fare code assignment system.

Table 7
Average domestic fares for selected cities of enplanement — Canadian air carriers, Level I¹ – Scheduled services (quarterly)

	Calgary	Edmonton	Halifax	Montréal	Ottawa
dollars					
2012					
First quarter	174.10	170.70	186.60	189.40	190.90
Second quarter	178.40	173.50	184.00	192.50	201.40
Third quarter	184.80	180.20	185.40	185.60	184.80
Fourth quarter	187.10	185.70	187.90	186.70	191.90
2013 p					
First quarter	182.40	181.40	200.40	182.40	186.40
Second quarter	178.50	180.60	179.60	189.40	183.80
Third quarter	178.20	178.70	185.10	179.50	170.70
Fourth quarter	186.50	187.30	180.70	176.00	175.00
percent change from 2012 to 2013					
First quarter	4.8	6.3	7.4	-3.7	-2.4
Second quarter	0.1	4.1	-2.4	-1.6	-8.7
Third quarter	-3.6	-0.8	-0.2	-3.3	-7.6
Fourth quarter	-0.3	0.9	-3.8	-5.7	-8.8
	Regina	Saskatoon	Toronto	Vancouver	Winnipeg
dollars					
2012					
First quarter	174.70	185.50	215.50	208.30	189.60
Second quarter	180.50	190.60	213.90	204.70	189.40
Third quarter	184.70	192.10	212.50	210.30	189.50
Fourth quarter	190.10	191.80	218.50	205.50	199.00
2013 p					
First quarter	176.30	182.20	222.20	207.10	201.50
Second quarter	178.90	184.10	214.50	202.80	199.30
Third quarter	175.80	173.90	205.60	205.10	194.60
Fourth quarter	185.50	182.10	217.80	203.00	210.90
percent change from 2012 to 2013					
First quarter	0.9	-1.8	3.1	-0.6	6.3
Second quarter	-0.9	-3.4	0.3	-0.9	5.2
Third quarter	-4.8	-9.5	-3.2	-2.5	2.7
Fourth quarter	-2.4	-5.1	-0.3	-1.2	6.0

1. For 2012 and 2013, the air carriers included are the Canadian Level I carriers, which are comprised of the Air Canada Family (Air Canada - including Air Canada rouge beginning in July 2013, Jazz and regional code-share partners), Air Transat and WestJet.

Note(s): All estimates shown above have a coefficient of variation of less than 10% and can be considered reliable from a sampling point of view. Estimates are subject to periodic revisions to reflect carrier updates and further refinement of the fare code assignment system.

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Symbols

The following standard symbols are used in Statistics Canada publications:

.	not available for any reference period
..	not available for a specific reference period
...	not applicable
0	true zero or a value rounded to zero
0 ^s	value rounded to 0 (zero) where there is a meaningful distinction between true zero and the value that was rounded
P	preliminary
r	revised
x	suppressed to meet the confidentiality requirements of the <i>Statistics Act</i>
E	use with caution
F	too unreliable to be published
*	significantly different from reference category ($p < 0.05$)

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Statistics Canada is committed to serving its clients in a prompt, reliable and courteous manner. To this end, Statistics Canada has developed *standards of service* that its employees observe.

To obtain a copy of these service standards, please contact Statistics Canada toll-free at 1-800-263-1136. The service standards are also published on www.statcan.gc.ca under "About us" > "The agency" > "Providing services to Canadians."

Note of appreciation

Canada owes the success of its statistical system to a long-standing partnership between Statistics Canada, the citizens of Canada, its businesses, governments and other institutions. Accurate and timely statistical information could not be produced without their continued cooperation and goodwill.