8. Exit component

Outcome Code

OC_C01	If all components are complete, set a Final Outcome Code of 70
	"Fully complete" and go to END BLOCK.

?OC_N01 <u>INTERVIEWER</u>: Is the case in-progress or final?

- 1 In-Progress
- 2 Final (Go to OC_N03) (Refuse/Don't know are not allowed)

OC_N02 <u>INTERVIEWER</u>: Assign the appropriate in-progress outcome code.

- 2 Incorrect phone number
- 3 Phone number not in service
- 4 Fast busy signal, strange noise, dead silence
- 5 Recorded message service
- No one home / No answer
- 12 Regular busy signal
- 13 Answering machine or service no message left
- 14 Answering machine or service message left
- 15 Call screened / blocked / forwarded
- 18 Interview prevented due to weather conditions
- 20 Absent for duration of survey
- 21 Interview requested in other official language
- 22 Language barrier (not official language)
- 23 Interview suspended / interrupted
- 24 Soft appointment; call-back required
- 25 Hard appointment; call-back required
- Verification of survey requested
- Request for interview by another interviewer

- 29 Request for personal interview
- 30 Tracing required
- Already interviewed for this survey
- 71 Partially completed
- 80 Refusal
- 81 Refusal soft appointment; call back required
- 90 Unusual / Special circumstances (Refuse/Don't know are not allowed)

Go to END_BLOCK

OC_N03 <u>INTERVIEWER</u>: Assign the appropriate final outcome code.

- No one home / No answer
- 15 Call screened / blocked / forwarded
- 17 No phone
- 18 Interview prevented due to weather conditions
- 20 Absent for duration of survey
- 22 Language barrier (not official language)
- 29 Request for personal interview
- 57 Moved outside Canada
- 60 Institutionalized
- Already interviewed for this survey
- 64 Deceased
- 66 Sample overlap
- 71 Partially completed
- 80 Refusal
- 82 Refusal; second follow-up
- 90 Unusual / Special circumstances (Refuse/Don't know are not allowed)

OC_C04 If Final Outcome Code = 80 "Refusal", go to OC_N04. If Final Outcome Code = 90 "Unusual/Special circumstances", go to OC_N05. Otherwise, go to END_BLOCK.

?OC_N04 INTERVIEWER: Record the reason for the refusal.

- 01 Dangerous / rude attitude
- Won't answer the door
- Not interested / doesn't want to participate
- 04 Doesn't want to be disturbed
- 05 Doesn't have the time
- Of Against the government or Statistics Canada
- O7 Doesn't believe in or want to hear about statistics
- Doesn't believe in or want to hear about surveys
- 09 Recently completed a survey (doesn't want to again)

- Doesn't believe the info is secure (confidentiality)
- Doesn't want to give personal information
- 12 Says not obligated / wants legal proof
- Can get info somewhere else (e.g. Canada Revenue Agency)
- Adamant refusal (no reason, e.g., shuts the door or hangs up the phone)
- Doesn't want to continue the survey (no more follow-ups)
- Same household, refusal maintained (for follow-ups only)
- 17 Why me? Tells you to choose someone else
- Other Specify
 (Refuse/Don't know are not allowed)
- OC_C04A If not 18 "Other -Specify", go to END_BLOCK.
- **?**OC_S04 INTERVIEWER: Specify.

(80 spaces)

(Refuse/Don't know/Null are not allowed)

Go to END BLOCK

?OC_N05 INTERVIEWER: Record the reason for the non-interview.

- 1 Illness or death in family
- 2 Recovering from natural disaster
- Other Specify (Refuse/Don't know are not allowed)

OC_C05 If not 3 "Other -Specify", go to END_BLOCK.

?OC_S05 <u>INTERVIEWER</u>: Specify.

(80 spaces)

(Refuse/Don't know are not allowed)

END_BLOCK

If OC_N03 = 70 "Fully Complete" (assigned by the system) or OC_N03 = 71 "Partially Complete":

If household is in its final year of SLID (wave 6), call **Thank You** Otherwise call **Future Contact Introduction**

Future Contact Introduction

FC_R01 As part of this study, we will need to get in touch in the future.

INTERVIEWER: Press <Enter> to continue.

END_BLOCK

Household Contact

HC_Q01 Who would be the best person to contact?

<u>INTERVIEWER</u>: Select name from list and press <Enter> to continue.

Previous response was [respondent name].

END_BLOCK

Expect to Move

?EM_Q01 Are [you/you or anyone else in your household] planning to move in the near future?

1 Yes

2 No (Go to END_BLOCK) DK, R (Go to END_BLOCK)

EM_Q02 What is the new address?

Call the Address block (see Appendix 1).

END BLOCK

Contacts

CONS_ RINT In case you move or change telephone numbers, it would be helpful if you could provide the name, telephone number and address of two relatives or friends who could help us to contact your household.

<u>INTERVIEWER</u>: Press <Enter> to continue.

CONS_Q01 I want to emphasize that Statistics Canada will contact these people only if there are difficulties in reaching you.

FNAME <u>INTERVIEWER</u>: Enter the first name of the first contact. If necessary ask: (What is the name of the first contact?)

If DK or R is entered, go to CONFNAME. Otherwise, go to LNAME

CONFNAME <u>INTERVIEWER</u>: Do you wish to skip the remaining contact fields?

1 Yes

2 No

(Refuse/Don't know are not allowed)

LNAME <u>INTERVIEWER</u>: Enter the last name of the first contact.

CONS _Q02 What is the telephone number for [name of first contact], including the area code?

Call the North American Telephone block (see Appendix 1).

CONS _Q03 What is the address for [name of first contact]?

Call the Address block (see Appendix 1).

CONS_Q04 FNAME <u>I</u>

<u>INTERVIEWER</u>: Enter the first name of the second contact. If necessary ask: (What is the name of the second contact?)

If DK or R is entered, go to CONFNAME. Otherwise, go to LNAME

CONFNAME <u>INTERVIEWER</u>: Do you wish to skip the remaining contact fields?

1 Yes

2 No

(Refuse/Don't know are not allowed)

LNAME <u>INTERVIEWER</u>: Enter the last name of the second contact.

CONS_Q05 What is the telephone number for [name of second contact], including the area code?

Call the North American Telephone block (see Appendix 1).

CONS_Q06 What is the address for [name of second contact]?

Call the Address block (see Appendix 1).

END_BLOCK

Thank You

TY_C01 If household is in its final year of SLID (wave 6), go to TY_R02. Otherwise, go to TY_R01.

TY_R01 Thank you for taking the time to participate in the Survey of Labour and Income Dynamics. Have a nice day/evening. INTERVIEWER: Press <Enter> to continue.

Go to END_BLOCK.

TY_R02 This was your final interview for the Survey of Labour and Income Dynamics. Thank you for your participation.

INTERVIEWER: Press <Enter> to continue.

END BLOCK

CAI Shut-Off

?CAI_SO <u>INTERVIEWER</u>: This is the end of the component. Return to previously answered questions to make any necessary corrections, or select <Exit> to exit the component.

1 Exit

END_BLOCK

If Final Outcome Code = 80 "Refusal" and level is Senior or PM, call **Action Code** If Final Outcome Code = 80 "Refusal" and level is Interviewer, set Action Code to 0

Action Code

- ?AC_N01 <u>INTERVIEWER</u>: Do you wish to assign an action code to this case?
 - 1 Yes
 - 2 No (Set Action Code to 0 "Proceed to interview" and go to END_BLOCK)

(Refuse/Don't know are not allowed)

- AC_N02 INTERVIEWER: Select the action code to be assigned to the case.
 - 0 Proceed to interview
 - 1 Attempt to interview letter sent
 - 2 Attempt to interview respondent contacted
 - 3 Do not interview again unless complete change in household

membership

- 4 Do not interview again under any circumstances
- 5 Retain in RO
 (Refuse/Don't know are not allowed)

AC_E02 If $AC_N02 = 3$ or 5, pop up a hard edit with the following text: "This code cannot be assigned as an action code for SLID.".

END_BLOCK